



BSI Standards Publication

**Reporting in support of supervision of online
gambling services by the gambling regulatory
authorities of the Member States**

National foreword

This British Standard is the UK implementation of EN 17531:2021+A1:2023. It supersedes BS EN 17531:2021, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee IST/33/-/7, Reporting in support of online gambling supervision.

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English Version

Reporting in support of supervision of online gambling services by the gambling regulatory authorities of the Member States

Remontées d'informations à l'appui de la surveillance des services de jeux d'argent et de hasard en ligne par les autorités de régulation des jeux en ligne des États membres

Berichterstattung zur Unterstützung der Aufsicht über Online-Glücksspiele durch die Glücksspielaufsichtsbehörden der Mitgliedstaaten

This European Standard was approved by CEN on 25 July 2021 and includes Amendment approved by CEN on 2 August 2023.

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European foreword

This document (EN 17531:2021+A1:2023) has been prepared by Technical Committee CEN/TC 456 “Reporting in support of online gambling supervision”, the secretariat of which is held by AFNOR.

This European Standard shall be given the status of a national standard, either by publication of an identical text or by endorsement, at the latest by April 2024, and conflicting national standards shall be withdrawn at the latest by April 2024.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CEN shall not be held responsible for identifying any or all such patent rights.

This document supersedes EN 17531:2021.

This document includes Amendment 1 approved by CEN on 02 August 2023.

The purpose of this consolidated amendment is the circulation of the additional files which are referred to in 5.6.

This document has been prepared under a mandate given to CEN by the European Commission and the European Free Trade Association.

Any feedback and questions on this document should be directed to the users’ national standards body. A complete listing of these bodies can be found on the CEN website.

According to the CEN-CENELEC Internal Regulations, the national standards organisations of the following countries are bound to implement this European Standard: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Republic of North Macedonia, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Türkiye and the United Kingdom.

Introduction

This document was developed in response to a European Commission standardisation request as regards a European standard on reporting in support of supervision of online gambling services by the gambling regulatory authorities of the Member States of 4 April 2018.

This document seeks to identify the data elements needed by Member States' regulatory authorities for online gambling supervision purposes. However, it recognizes that some Member States **may** need to add data elements that are unique to, or required in, their regulation of online gambling. Further, in some Member States, regulatory authorities **may** not be permitted to collect certain data, such as player personal information. Therefore, some clauses in this standard **may** not be applicable to some Member States. It is the responsibility of the operators and suppliers to ensure compliance with the requirements of each Member State.

Additionally, the document seeks to provide regulatory authorities with access to data reports that will support the achievement of their objectives of public policy, in particular consumer protection, operational transparency, game fairness, and the detection and prevention of fraud and betting-related match-fixing.

Given the divergent regulation of all forms of gambling and in the absence of harmonisation, the document aims at minimising administrative burden for regulatory authorities, operators and suppliers resulting from compliance with different regulatory reporting requirements through a voluntary standard.

1 Scope

The development of (a) European standard(s) on reporting by online gambling service operators and suppliers to the gambling regulatory authorities in the Member States for the purpose of supervision of online gambling services standard (referred to within the specification as OGR or Online Gambling Reporting).

It will provide a voluntary tool to the gambling regulatory authorities in the Member States, without prejudice to the competence of Member States in the regulation of online gambling. It does not impose any obligation on them to introduce or alter reporting requirements or to authorise or deny authorisation to any operators or suppliers for example where the national gambling legislation imposes other rules. Member States remain competent to define for which games reporting should take place. The scope of reporting is in accordance with the applicable legislation in the Member State where the operator is licensed and where services are offered to consumers.

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC 9834-8:2014, *Information technology — Procedures for the operation of object identifier registration authorities — Part 8: Generation of universally unique identifiers (UUIDs) and their use in object identifiers*

ISO 20022 (Series), *Financial services — Universal financial industry message scheme*

ISO 3166-1, *Codes for the representation of names of countries and their subdivisions — Part 1: Country code*

ISO 3166-2, *Codes for the representation of names of countries and their subdivisions — Part 2: Country subdivision code*

ISO 4217, *Codes for the representation of currencies*

ISO 5218, *Information Interchange — Representation of Human Sexes*

RFC 3339, *Date and Time on the Internet: Timestamps*

RFC 2822, *Internet Message Format*

3 Terms and definitions

No terms and definitions are listed in this document.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- IEC Electropedia: available at <http://www.electropedia.org/>
- ISO Online browsing platform: available at <http://www.iso.org/obp>

4 Symbols and Abbreviated Terms

The following abbreviated term is used within this document.

OGR Online Gambling Reporting a shortened version of the standard title Online Gambling: Reporting in Support of Supervision