

# **BSI Standards Publication**

# **Enterprise-control system integration**

Part 3: Activity models of manufacturing operations management



BS EN 62264-3:2017 BRITISH STANDARD

# **National foreword**

This British Standard is the UK implementation of EN 62264-3:2017. It is identical to IEC 62264-3:2016. It supersedes BS EN 62264-3:2007, which is withdrawn.

The UK participation in its preparation was entrusted to Technical Committee AMT/7, Industrial communications: process measurement and control, including fieldbus.

A list of organizations represented on this committee can be obtained on request to its secretary.

This publication does not purport to include all the necessary provisions of a contract. Users are responsible for its correct application.

© The British Standards Institution 2017 Published by BSI Standards Limited 2017

ISBN 978 0 580 88476 4

ICS 25.040.40; 35.240.50; 25.040.01

Compliance with a British Standard cannot confer immunity from legal obligations.

This British Standard was published under the authority of the Standards Policy and Strategy Committee on 30 June 2017.

# Amendments/corrigenda issued since publication

Date Text affected

# EUROPEAN STANDARD NORME EUROPÉENNE EUROPÄISCHE NORM

EN 62264-3

March 2017

ICS 25.040.01; 35.240.50

Supersedes EN 62264-3:2007

## **English Version**

# Enterprise-control system integration - Part 3: Activity models of manufacturing operations management (IEC 62264-3:2016)

Intégration des systèmes entreprise-contrôle - Partie 3: Modèles d'activités pour la gestion des opérations de fabrication (IEC 62264-3:2016) Integration von Unternehmensführungs- und Leitsystemen -Teil 3: Aktivitätsmodelle für das Betriebsmanagement (IEC 62264-3:2016)

This European Standard was approved by CENELEC on 2017-01-20. CENELEC members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration.

Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CENELEC member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CENELEC member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

CENELEC members are the national electrotechnical committees of Austria, Belgium, Bulgaria, Croatia, Cyprus, the Czech Republic, Denmark, Estonia, Finland, Former Yugoslav Republic of Macedonia, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, the Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey and the United Kingdom.



European Committee for Electrotechnical Standardization Comité Européen de Normalisation Electrotechnique Europäisches Komitee für Elektrotechnische Normung

CEN-CENELEC Management Centre: Avenue Marnix 17, B-1000 Brussels

# **European foreword**

The text of document 65E/456/CDV, future edition 2 of IEC 62264-3, prepared by SC 65E "Devices and integration in enterprise systems" of IEC/TC 65 "Industrial process measurement, control and automation" was submitted to the IEC-CENELEC parallel vote and approved by CENELEC as EN 62264-3:2017.

The following dates are fixed:

•	latest date by which the document has to be implemented at national level by publication of an identical national standard or by endorsement	(dop)	2017-10-20
•	latest date by which the national standards conflicting with the document have to be withdrawn	(dow)	2020-01-20

This document supersedes EN 62264-3:2007.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. CENELEC [and/or CEN] shall not be held responsible for identifying any or all such patent rights.

# **Endorsement notice**

The text of the International Standard IEC 62264-3:2016 was approved by CENELEC as a European Standard without any modification.

In the official version, for Bibliography, the following notes have to be added for the standards indicated:

IEC 61512-1	NOTE	Harmonized as EN 61512-1
IEC 61512-2	NOTE	Harmonized as EN 61512-2
IEC 62264-4	NOTE	Harmonized as EN 62264-4

# Annex ZA

(normative)

# Normative references to international publications with their corresponding European publications

The following documents, in whole or in part, are normatively referenced in this document and are indispensable for its application. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

NOTE 1 When an International Publication has been modified by common modifications, indicated by (mod), the relevant EN/HD applies.

NOTE 2 Up-to-date information on the latest versions of the European Standards listed in this annex is available here:

www.cenelec.eu.				
<u>Publication</u>	<u>Year</u>	<u>Title</u>	EN/HD	<u>Year</u>
IEC 62264-1	-	Enterprise-control system integration Part 1: Models and terminology	EN 62264-1	-
IEC 62264-2	-	Enterprise-control system integration - Pa 2: Objects and attributes for enterprise- control system integration	rt EN 62264-2	-
ISO 22400-1	-	Automation systems and integration - Key performance indicators (KPIs) for manufacturing operations management - Part 1: Overview, concepts and terminology	, -	-
ISO 22400-2	-	Automation systems and integration - Key performance indicators (KPIs) for manufacturing operations management - Part 2: Definitions and descriptions	· -	-

# CONTENTS

FC	DREWOF	RD	7
IN	TRODUC	CTION	10
1	Scope		11
2	Norma	ative references	11
3		, definitions and abbreviations	
Ū		Ferms and definitions	
		Abbreviations	
4		uring concepts	
•		Activity models	
		Manufacturing operations management elements	
5		uring models	
J		· ·	
	5.1.1	Generic template for categories of manufacturing operations management  Template for management of operations	
	5.1.1	Use of the generic model	
	5.1.2	Generic activity model	
		nteraction among generic activity models	
	5.2.1	Information flows between generic activity models	
	5.2.2	Handling resources within the generic activity models	
	5.2.3	Scheduling interactions	
		Hierarchy of planning and scheduling	
		Resource definition for scheduling activities	
	5.4.1	Consumed resources and non-consumed resources	
	5.4.2	Resource capacity and availability	
6	Produ	ction operations management	
		General activities in production operations management	
		Production operations management activity model	
		nformation exchange in production operations management	
	6.3.1	Equipment and process specific production rules	
	6.3.2	Operational commands	
	6.3.3	Operational responses	
	6.3.4	Equipment and process specific data	22
	6.4 I	Product definition management	22
	6.4.1	Activity definition of product definition management	22
	6.4.2	Activity model of product definition management	23
	6.4.3	Tasks in product definition management	23
	6.4.4	Product definition management information	24
	6.5 I	Production resource management	24
	6.5.1	Activity definition of production resource management	24
	6.5.2	Activity model of production resource management	25
	6.5.3	Tasks in production resource management	25
	6.5.4	Production resource management information	
		Detailed production scheduling	
	6.6.1	Activity definition of detailed production scheduling	
	6.6.2	Activity model of detailed production scheduling	
	6.6.3	Tasks in detailed production scheduling	
	6.6.4	Detailed production scheduling information	31

	6.7	Production dispatching	
	6.7.1	Activity definition of production dispatching	
	6.7.2	, , , , , ,	
	6.7.3		
	6.7.4	, ,	
	6.8	Production execution management	
	6.8.1	Activity definition of production execution management	
	6.8.2	, ,	
	6.8.3		
	6.9	Production data collection	
	6.9.1	Activity definition in production data collection	
	6.9.2	,	
	6.9.3	· ·	
	6.10	Production tracking	
	6.10.	, ,	
	6.10.	, ,	
	6.10.	3	
	6.11	Production performance analysis	
	6.11.		
	6.11.		
,	6.11.	, , ,	
,		tenance operations management	
	7.1	General activities in maintenance operations management	
	7.2	Maintenance operations management activity model	
	7.3	Information exchanged in maintenance operations management	
	7.3.1 7.3.2	Maintenance information	
	7.3.2		
	7.3.3 7.3.4		
	7.3.4 7.3.5	·	
	7.3.5 7.3.6	•	
	7.3.0	·······································	
	7.3.8		
	7.3.6 7.3.9		
	7.3.9	Maintenance definition management	
	7.5	Maintenance resource management	
	7.6	Detailed maintenance scheduling	
	7.7	Maintenance dispatching	
	7.8	Maintenance execution management	
	7.9	Maintenance data collection	
	7.10	Maintenance tracking	
	7.11	Maintenance performance analysis	
3		ty operations management	
-	8.1	General activities in quality operations management	
	0. I 8.1.1	Quality operations management activities	
	8.1.2		
	8.1.3	·	
	8.1.4		
	8.1.5	••	
	5.1.5	. coming reconstruction and annex members and an	02

	8.1.6	Quality systems	. 53
	8.2	Quality test operations activity model	. 53
	8.3	Information exchanged in quality test operations management	. 54
	8.3.1	Quality test definitions	. 54
	8.3.2	Quality test capability	. 54
	8.3.3	Quality test request	. 55
	8.3.4	Quality test response	. 55
	8.3.5	Quality parameters and procedures	. 55
	8.3.6	Test commands	. 55
	8.3.7	Test responses	. 55
	8.3.8	Quality-specific data	. 56
	8.4	Quality test definition management	. 56
	8.5	Quality test resource management	. 56
	8.6	Detailed quality test scheduling	. 57
	8.7	Quality test dispatching	. 58
	8.8	Quality test execution management	. 58
	8.8.1	General	. 58
	8.8.2	Testing	. 58
	8.9	Quality test data collection	. 59
	8.10	Quality test tracking	. 59
	8.11	Quality test performance analysis	. 59
	8.11.		
	8.11.	,	
	8.11.		
	8.12	Supported activities	
9	Inver	ntory operations management	.61
	9.1	General activities in inventory operations management	
	9.2	Inventory operations management activity model	
	9.3	Information exchanged in inventory operations management	
	9.3.1	,	
	9.3.2	• • •	
	9.3.3	, ,	
	9.3.4		
	9.3.5	,	
	9.3.6	,	
	9.3.7		
	9.3.8		
	9.4	Inventory definition management	
	9.5	Inventory resource management	
	9.6	Detailed inventory scheduling	
	9.7	Inventory dispatching	
	9.8	Inventory execution management	
	9.9	Inventory data collection	
	9.10	Inventory tracking	
	9.11	Inventory performance analysis	
10		oleteness, compliance and conformance	
	10.1	Completeness	
	10.2	Compliance	
	10.3	Conformance	. 68

Annex A	(informative) Technical and responsibility boundaries	69
A.1	General	69
A.2	Scope of responsibility	69
A.3	Actual responsibility	71
A.4	Technical integration	
A.5	Defining solutions	
	(informative) Scheduling hierarchy	
Annex C	(informative) Frequently asked questions	76
C.1	Does this standard apply to more than just manufacturing applications?	76
C.2	Why are the models more detailed for production operations management than for the other categories?	76
C.3	What are some of the main expected uses of this standard?	76
C.4	How does this standard relate to enterprise-control system integration?	
C.5	How does this facilitate connection to ERP systems?	
C.6	Why is genealogy not discussed?	
C.7	Why are only some information flows shown?	
C.8	What industry does the standard apply to?	
C.9	What is the relation between this standard and MES?	77
C.10	How does the QA (quality assurance) element in IEC 62264-1 relate to this standard?	77
	(informative) Advanced planning and scheduling concepts for manufacturing	78
D.1	General	78
D.2	Fundamental technologies of APS	78
D.3	Decision-making functions of APS	79
Bibliogra	phy	82
Figure 1	– Activity relationships	14
·	Generic activity model of manufacturing operations management	
	Detailed scheduling interactions	
·	· ·	
_	Schematic relationship of planning and scheduling	
_	-Inventory for a consumable resource	
	Activity model of production operations management	
Figure 7	Product definition management activity model interfaces	23
Figure 8	- Production resource management activity model interfaces	25
Figure 9	- Resource management capacity reporting	27
Figure 10	0 – Detailed production scheduling activity model interfaces	29
Figure 1	1 – Splitting and merging production schedules to work schedules	30
Figure 12	2 – Work schedule	31
•	3 – Production dispatching activity model interfaces	
•	4 – Work dispatching for mixed process facility	
•	5 – Sample job list and job orders	
•		
-	6 – Production execution management activity model interfaces	
_	7 – Production data collection activity model interfaces	
	8 – Production tracking activity model interfaces	
Figure 19	9 – Merging and splitting production tracking information	39

# **-6-**

IEC 62264-3:2016 © IEC 2016

Figure 20 – Production performance analysis activity model interfaces	40
Figure 21 – Activity model of maintenance operations management	45
Figure 22 – Activity model of quality test operations management	54
Figure 23 – Activity model of inventory operations management	62
Figure 24 – Inventory data collection activity model	67
Figure A.1 – Different boundaries of responsibility	70
Figure A.2 – Lines of technical integration	72
Figure B.1 – Sample hierarchy of schedules and scheduling activities	75
Figure D.1 – Levels of decision-making for production	80

# INTERNATIONAL ELECTROTECHNICAL COMMISSION

## **ENTERPRISE-CONTROL SYSTEM INTEGRATION –**

# Part 3: Activity models of manufacturing operations management

### **FOREWORD**

- 1) The International Electrotechnical Commission (IEC) is a worldwide organization for standardization comprising all national electrotechnical committees (IEC National Committees). The object of IEC is to promote international co-operation on all questions concerning standardization in the electrical and electronic fields. To this end and in addition to other activities, IEC publishes International Standards, Technical Specifications, Technical Reports, Publicly Available Specifications (PAS) and Guides (hereafter referred to as "IEC Publication(s)"). Their preparation is entrusted to technical committees; any IEC National Committee interested in the subject dealt with may participate in this preparatory work. International, governmental and non-governmental organizations liaising with the IEC also participate in this preparation. IEC collaborates closely with the International Organization for Standardization (ISO) in accordance with conditions determined by agreement between the two organizations.
- 2) The formal decisions or agreements of IEC on technical matters express, as nearly as possible, an international consensus of opinion on the relevant subjects since each technical committee has representation from all interested IEC National Committees.
- 3) IEC Publications have the form of recommendations for international use and are accepted by IEC National Committees in that sense. While all reasonable efforts are made to ensure that the technical content of IEC Publications is accurate, IEC cannot be held responsible for the way in which they are used or for any misinterpretation by any end user.
- 4) In order to promote international uniformity, IEC National Committees undertake to apply IEC Publications transparently to the maximum extent possible in their national and regional publications. Any divergence between any IEC Publication and the corresponding national or regional publication shall be clearly indicated in the latter
- 5) IEC provides no marking procedure to indicate its approval and cannot be rendered responsible for any equipment declared to be in conformity with an IEC Publication.
- 6) All users should ensure that they have the latest edition of this publication.
- 7) No liability shall attach to IEC or its directors, employees, servants or agents including individual experts and members of its technical committees and IEC National Committees for any personal injury, property damage or other damage of any nature whatsoever, whether direct or indirect, or for costs (including legal fees) and expenses arising out of the publication, use of, or reliance upon, this IEC Publication or any other IEC Publications.
- 8) Attention is drawn to the Normative references cited in this publication. Use of the referenced publications is indispensable for the correct application of this publication.
- 9) Attention is drawn to the possibility that some of the elements of this IEC Publication may be the subject of patent rights. IEC shall not be held responsible for identifying any or all such patent rights.

International Standard IEC 62264-3 has been prepared by subcommittee 65E: Devices and integration in enterprise systems, of IEC technical committee 65: Industrial-process measurement, control and automation and ISO SC5, JWG 15, of ISO technical committee 184: Enterprise-control system integration.

It is published as a double logo standard.

This second edition cancels and replaces the first edition published in 2007. This edition constitutes a technical revision.

This edition includes the following significant technical changes with respect to the previous edition:

- a) 4.1 Manufacturing Operations Management was moved to Part 1 and therefore was removed from Part 3;
- b) 4.2 Functional hierarchy was moved to Part 1 and therefore was removed from Part 3;

- c) 4.4 Criterion for defining activities below Level 4 was moved to Part 1 and therefore was removed from Part 3;
- d) 4.5 Categories of production information was moved to Part 1 and therefore was removed from Part 3;
- e) 4.6 Manufacturing operations information was moved to Part 1 and therefore was removed from Part 3;
- f) 5.3 Expanded equipment hierarchy model was moved to Part 1 and therefore was removed from Part 3;
- g) 5.4 Expanded decision hierarchy model was removed from Part 3. The corresponding section was removed from Part 1 and replaced with a reference to ISO 15704;
- h) Annex A (informative) Other enterprise activities affecting manufacturing operations was moved to Part 1 and therefore was removed from Part 3;
- i) Annex D (informative) Associated standards was moved to Part 1 and therefore was removed from Part 3;
- j) Annex F (informative) Applying the decision hierarchy model to manufacturing operations management was removed from Part 3. The corresponding section was removed from Part 1 and replaced with a reference to ISO 15704;
- k) Annex G (informative) Mapping PSLX ontology to manufacturing operations management was removed from Part 3. The committee felt that this section is more appropriate as a PSLX white paper or TR;
- I) The names for data were changed to match the Part 4 standard names. These name changes were made in all figures and in the text. The following data names were changed or added:
  - 1) Detailed Production Schedule changed to Work Schedule,
  - 2) Production Dispatch List changed to Job list,
  - 3) Production Work Order changed to Job Order,
  - 4) Work Order changed to Job Order,
  - 5) Detailed Maintenance Schedule changed to Work Schedule,
  - 6) Detailed Inventory Schedule changed to Work Schedule.
  - 7) The addition of Work Masters as objects that define how work is to be done,
  - 8) The addition of the management of Work Calendars as a task in resource management,
  - 9) The addition of the creation of Work Records as a task in tracing.

The text of this standard is based on the following documents:

CDV	Report on voting
65E/456/CDV	65E/513/RVC

Full information on the voting for the approval of this standard can be found in the report on voting indicated in the above table. In ISO, the standard has been approved by 10 P-members out of 10 having cast a vote.

This publication has been drafted in accordance with ISO/IEC Directives, Part 2.

A list of all parts in the IEC 62264 series, published under the general title *Enterprise-Control* system integration, can be found on the IEC website.

**-9-**

The committee has decided that the contents of this publication will remain unchanged until the stability date indicated on the IEC website under "http://webstore.iec.ch" in the data related to the specific publication. At this date, the publication will be

- reconfirmed,
- · withdrawn,
- · replaced by a revised edition, or
- amended.

IMPORTANT – The 'colour inside' logo on the cover page of this publication indicates that it contains colours which are considered to be useful for the correct understanding of its contents. Users should therefore print this document using a colour printer.

# INTRODUCTION

This part of IEC 62264 shows activity models and data flows for manufacturing information that enables enterprise-control system integration. The modelled activities operate between Level 4 logistics and planning functions and Level 2 manual and automated process control functions. The models are consistent with the object models given in IEC 62264-2 and the Level 3 (manufacturing operations and control) definitions.

The goal of the standard is to reduce the risk, cost and errors associated with implementing enterprise systems and manufacturing operations systems in such a way that they inter-operate and easily integrate. The standard may also be used to reduce the effort associated with implementing new product offerings.

This standard provides models and terminology for defining the activities of manufacturing operations management. The models and terminology defined in this standard are:

- to emphasize the good practices of manufacturing operations;
- to be used to improve existing manufacturing operations systems;
- to be applied regardless of the degree of automation.

Some potential benefits produced when applying the standard may include:

- reducing the time to reach full production levels for new products;
- enabling vendors to supply appropriate tools for manufacturing operations;
- enabling more uniform and consistent identification of manufacturing needs;
- reducing the cost of automating manufacturing processes;
- optimizing supply chains;
- improving efficiency in life-cycle engineering efforts.

It is not the intent of this part of the standard to:

- suggest that there is only one way of implementing manufacturing operations;
- force users to abandon their current way of handling manufacturing operations;
- restrict development in the area of manufacturing operations;
- restrict use only to manufacturing industries.

# **ENTERPRISE-CONTROL SYSTEM INTEGRATION -**

# Part 3: Activity models of manufacturing operations management

#### 1 Scope

This part of IEC 62264 defines activity models of manufacturing operations management that enable enterprise system to control system integration. The activities defined in this document are consistent with the object models definitions given in IEC 62264-1. The modelled activities operate between business planning and logistics functions, defined as the Level 4 functions and the process control functions, defined as the Level 2 functions of IEC 62264-1. The scope of this document is limited to:

- a model of the activities associated with manufacturing operations management, Level 3 functions;
- an identification of some of the data exchanged between Level 3 activities.

#### 2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

IEC 62264-1, Enterprise-control system integration – Part 1: Models and terminology

IEC 62264-2, Enterprise-control system integration – Part 2: Object and attributes for enterprise-control system integration

ISO 22400-1, Automation systems and integration – Key performance indicators (KPIs) for manufacturing operations management – Part 1: Overview, concepts and terminology

ISO 22400-2, Automation systems and integration – Key performance indicators for manufacturing operations management – Part 2: Definitions and descriptions

# 3 Terms, definitions and abbreviations

#### 3.1 Terms and definitions

#### 3.1.1

# finite capacity scheduling

scheduling methodology where work is scheduled for production equipment, in such a way that no production equipment capacity requirement exceeds the capacity available to the production equipment

### 3.1.2

# inventory operations management

activities within Level 3 of a manufacturing facility which coordinate, direct, manage and track inventory and material movement within manufacturing operations