



TECHNICAL REPORT

**Speech and multimedia Transmission Quality (STQ);
Guidance on objectives for Quality related Parameters
at VoIP Segment-Connection Points;
A support to NGN transmission planners**

Reference

RTR/STQ-239

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Foreword

This Technical Report (TR) has been produced by ETSI Technical Committee Speech and multimedia Transmission Quality (STQ).

Modal verbs terminology

In the present document "**shall**", "**shall not**", "**should**", "**should not**", "**may**", "**may not**", "**need**", "**need not**", "**will**", "**will not**", "**can**" and "**cannot**" are to be interpreted as described in clause 3.2 of the [ETSI Drafting Rules](#) (Verbal forms for the expression of provisions).

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Introduction

The present document is intended to fill a gap in a field where the industry has expressed an urgent need for standardized objectives. Based on the assumption that voice over IP services with the goal of users being satisfied or even very satisfied with the overall voice communication quality, the present document provides initial guidance on voice quality related parameters and respective objectives for interconnected networks.

The present document forms part of STQ's roadmap with respect to quality aspects of NGN.

1 Scope

The present document provides guidance on the quality parameters that need to be considered at the Segment-connection of Voice over IP (VoIP) services and provides guidance on objectives for these parameters.

Inside the TISPAN NGN overall architecture (see figure 1), the present document considers only the transport layer.

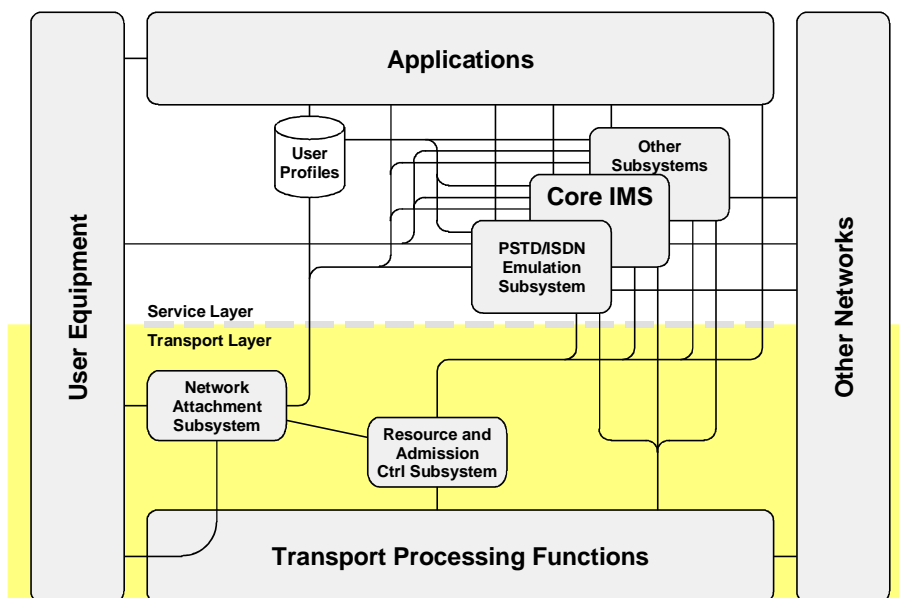


Figure 1: TISPAN NGN overall architecture (adapted from [i.14])

2 References

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2.1 Normative references

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Not applicable.

2.2 Informative references

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- [i.1] Recommendation ITU-T Y.1540 (2002): "Internet protocol data communication service - IP packet transfer and availability performance parameters".