Final draft ETSI ES 202 737 V1.7.1 (2017-07)

**Speech and multimedia Transmission Quality (STQ);
Transmission requirements for narrowband
VoIP terminals (handset and headset)
from a QoS perspective as perceived by the user**

Reference

RES/STQ-256

Keywords

narrowband, quality, speech, telephony, terminal, VoIP

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Foreword

This final draft ETSI Standard (ES) has been produced by ETSI Technical Committee Speech and multimedia Transmission Quality (STQ), and is now submitted for the ETSI standards Membership Approval Procedure.

Modal verbs terminology

In the present document "**shall**", "**shall not**", "**should**", "**should not**", "**may**", "**need not**", "**will**", "**will not**", "**can**" and "**cannot**" are to be interpreted as described in clause 3.2 of the ETSI Drafting Rules (Verbal forms for the expression of provisions).

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Introduction

Traditionally, the analogue and digital telephones were interfacing switched-circuit 64 kbit/s PCM networks. With the fast growth of IP networks, terminals directly interfacing packet-switched networks (VoIP) are being rapidly introduced. Such IP network edge devices may include gateways, specifically designed IP phones, soft phones or other devices connected to the IP based networks and providing telephony service. Since the IP networks will be in many cases interworking with the traditional PSTN and private networks, many of the basic transmission requirements have to be harmonised with specifications for traditional digital terminals. However, due to the unique characteristics of the IP networks including packet loss, delay, etc. new performance specifications, as well as appropriate measuring methods, will have to be developed. Terminals are getting increasingly complex, advanced signal processing is used to address the IP specific issues. Also, the VoIP terminals may use other than 64 kbit/s PCM (Recommendation ITU-T G.711 [7]) speech algorithms.

The advanced signal processing of terminals is targeted to speech signals. Therefore, wherever possible speech signals are used for testing in order to achieve mostly realistic test conditions and meaningful results.

The present document provides speech transmission performance for narrowband VoIP handset and headset terminals.

NOTE: Requirement limits are given in tables, the associated curve when provided is given for illustration.

1 Scope

The present document provides speech transmission performance requirements for 4 kHz narrowband VoIP handset and headset terminals; it addresses all types of IP based terminals, including wireless and soft phones.

In contrast to other standards which define minimum performance requirements it is the intention of the present document to specify terminal equipment requirements which enable manufacturers and service providers to enable good quality end-to-end speech performance as perceived by the user.

In addition to basic testing procedures, the present document describes advanced testing procedures taking into account further quality parameters as perceived by the user.

It is the intention of the present document to describe terminal performance parameters in such way that the remaining variation of parameters can be assessed purely by the E-model.

2 References

2.1 Normative references

References are either specific (identified by date of publication and/or edition number or version number) or non-specific. For specific references, only the cited version applies. For non-specific references, the latest version of the referenced document (including any amendments) applies.

Referenced documents which are not found to be publicly available in the expected location might be found at http://docbox.etsi.org/Reference.

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The following referenced documents are necessary for the application of the present document.

[1] ETSI EN 300 726: "Digital cellular telecommunications system (Phase 2+) (GSM); Enhanced Full Rate (EFR) speech transcoding (GSM 06.60)".

[2] ETSI TS 126 171: "Digital cellular telecommunications system (Phase 2+); Universal Mobile Telecommunications System (UMTS); LTE; Speech codec speech processing functions; Adaptive Multi-Rate - Wideband (AMR-WB) speech codec; General description (3GPP TS 26.171)".

[3] Recommendation ITU-T G.107: "The E-model: a computational model for use in transmission planning".

[4] Recommendation ITU-T G.108: "Application of the E-model: A planning guide".

[5] Recommendation ITU-T G.109: "Definition of categories of speech transmission quality".

[6] Recommendation ITU-T G.122: "Influence of national systems on stability and talker echo in international connections".

[7] Recommendation ITU-T G.711: "Pulse code modulation (PCM) of voice frequencies".

[8] Recommendation ITU-T G.723.1: "Dual rate speech coder for multimedia communications transmitting at 5.3 and 6.3 kbit/s".

[9] Recommendation ITU-T G.726: "40, 32, 24, 16 kbit/s Adaptive Differential Pulse Code Modulation (ADPCM)".

[10] Recommendation ITU-T G.729: "Coding of speech at 8 kbit/s using conjugate-structure algebraic-code-excited linear prediction (CS-ACELP)".

[11] Recommendation ITU-T G.729.1: "G.729-based embedded variable bit-rate coder: An 8-32 kbit/s scalable wideband coder bitstream interoperable with G.729".