



*NSF International Standard /
American National Standard*

NSF/ANSI 44 - 2022

Residential Cation Exchange
Water Softeners



NSF International, an independent, not-for-profit, nongovernmental organization, is dedicated to being the leading global provider of public health and safety-based risk management solutions while serving the interests of all stakeholders.

This standard is subject to revision.
Contact NSF to confirm this revision is current.

Users of this standard may request clarifications and interpretations, or propose revisions by contacting:

Chair, Joint Committee on Drinking Water Treatment Units
c/o NSF International
789 North Dixboro Road, P.O. Box 130140
Ann Arbor, Michigan 48113-0140 U.S.A.
Phone: (734) 769-8010 Fax: (734) 769-0109
Email: info@nsf.org
Web: <www.nsf.org>

NSF International Standard /
American National Standard
for Drinking Water Treatment Units –
Residential Cation Exchange Water Softeners

Standard Developer
NSF International

Designated as an ANSI Standard
November 7, 2022
American National Standards Institute

Prepared by
The NSF Joint Committee on Drinking Water Treatment Units

Recommended for adoption by
The NSF Public Health Council

Adopted by
NSF International
December 1987

Revised November 1996
Revised May 2000
Revised February 2002
Revised October 2007
Revised December 2013
Revised January 2017
Revised February 2022

Revised November 1998
Revised November 2000
Editorial revision December 2003
Revised August 2009
Revised January 2015
Revised November 2017
Revised May 2023

Revised September 1999
Revised January 2001
Revised June 2004
Revised February 2012
Revised October 2015
Revised December 2018

Published by
NSF International
P.O. Box 130140, Ann Arbor, Michigan 48113-0140, U.S.A

For ordering copies or for making inquiries with regard to this standard, please reference the designation
“NSF/ANSI 44 – 2022.”

Copyright 2023 NSF International

Previous editions © 2021, 2019, 2017, 2016, 2015, 2013, 2012, 2009, 2007, 2004, 2002, 2001, 2000, 1999,
1998, 1996, 1987

Unless otherwise specified, no part of this publication may be reproduced or utilized in any form or by any
means, electronic or mechanical, including photocopying and microfilm, without permission in writing from
NSF International.

Printed in the United States of America.

Disclaimers¹

NSF International (NSF), in performing its functions in accordance with its objectives, does not assume or undertake to discharge any responsibility of the manufacturer or any other party. The opinions and findings of NSF represent its professional judgment. NSF shall not be responsible to anyone for the use of or reliance upon this standard by anyone. NSF shall not incur any obligation or liability for damages, including consequential damages, arising out of or in connection with the use, interpretation of, or reliance upon this standard. It is the responsibility of the user of this standard to judge the suitability of the ANS for the user's purpose.

Participation in NSF standards development activities by regulatory agency representatives (federal, state, or local) shall not constitute their agency's endorsement of NSF or any of its standards.

Preference is given to the use of performance criteria measurable by examination or testing in NSF standards development when such performance criteria may reasonably be used in lieu of design, materials, or construction criteria.

A dual-unit technical standard may use both non-SI (English System of Measurement) and SI units of measure (SI is the International System of Units, commonly known as the metric system). Unless stated otherwise, whichever system provided in the primary position is the official and normative unit value. Units may be provided in parentheses immediately following the primary units when required for clarity or informational purposes. As such, these values stated are not interchangeable, should be regarded separately, and used independently. Interchanging values from both unit systems may result in errors.

The illustrations, if provided, are intended to assist in understanding their adjacent standard requirements. However, the illustrations may not include all requirements for a specific product or unit, nor do they show the only method of fabricating such arrangements. Such partial drawings shall not be used to justify improper or incomplete design and construction.

At the time of this publication, examples of programs and processes were provided for general guidance. This information is given for the convenience of users of this standard and does not constitute an endorsement by NSF International. Equivalent programs and processes may be used.

Unless otherwise referenced, the annexes are not considered an integral part of NSF standards. The annexes are provided as general guidelines to the manufacturer, regulatory agency, user, or certifying organization.

¹ The information contained in this disclaimer is not part of this American National Standard (ANS) and has not been processed in accordance with ANSI's requirements for an ANS. Therefore, this disclaimer may contain material that has not been subjected to public review or a consensus process. In addition, it does not contain requirements necessary for conformance to the standard.

Abbreviations

The following tables are provided as a reference for unit abbreviations for common forms of measurement used within NSF documents.

| | | |
|----------------|--------------------|-----|
| time | second | s |
| | minute | min |
| | hour | h |
| | day | d |
| | week | wk |
| | month | mo |
| | year | yr |
| length | inch | in |
| | foot | ft |
| | yard | yd |
| | micrometer | μm |
| | nanometer | nm |
| | millimeter | mm |
| | centimeter | cm |
| | meter | m |
| | kilometer | km |
| liquid measure | milliliter | mL |
| | liter | L |
| | liters per day | LPD |
| | liters per minute | LPM |
| | ounce | oz |
| | pint | pt |
| | quart | qt |
| | gallon | gal |
| | gallons per minute | GPM |
| | gallons per day | GPD |
| weight | microgram | μg |
| | picogram | pg |
| | nanogram | ng |
| | milligram | mg |
| | centigram | cg |
| | gram | g |
| | kilogram | kg |
| | pound | lb |
| | ton | t |
| metric ton | mt | |

| | | |
|---------------|------------------------------|------|
| miscellaneous | atomic mass unit | amu |
| | daltons | Da |
| | grain per gallon | gpg |
| | kilopascals | kPa |
| | mass-to-charge ratio | m/z |
| | molecular weight | MW |
| | nephelometric turbidity unit | NTU |
| | pounds per square inch guage | psig |

Contents

| | | |
|-----|---|----|
| 1 | General | 1 |
| 1.1 | Purpose | 1 |
| 1.2 | Scope | 1 |
| 1.3 | Alternate materials, design, and construction | 1 |
| 1.4 | Treatment train | 1 |
| 2 | Normative references | 2 |
| 3 | Definitions | 2 |
| 4 | Materials | 3 |
| 4.1 | Materials in contact with drinking water | 3 |
| 4.2 | Materials evaluation | 4 |
| 4.3 | Gas chromatography / mass spectroscopy (GC/MS) analysis | 5 |
| 5 | Structural performance | 11 |
| 5.1 | Structural integrity | 11 |
| 6 | Minimum performance requirements | 17 |
| 6.1 | Hazards | 17 |
| 6.2 | Waste connections | 17 |
| 6.3 | Brine tank | 17 |
| 6.4 | Operation | 17 |
| 6.5 | Performance indication | 18 |
| 6.6 | Chemical and mechanical performance | 18 |
| 7 | Elective performance claims – Test methods | 31 |
| 7.1 | Scope | 31 |
| 7.2 | Barium and radium reduction | 34 |
| 7.3 | Conformance by calculation | 35 |
| 8 | Instruction and information | 38 |
| 8.1 | Installation, operation, and maintenance instructions | 38 |
| 8.2 | Data plate | 40 |
| 8.3 | Performance data sheet | 40 |
| | Normative Annex 1 Evaluation methods for systems with multiple technologies – Treatment train | 43 |
| | N-1.1 Requirements for the evaluation of a system containing multiple, sequential treatment technologies | 43 |
| | N-1.2 Example application of treatment train Option B | 44 |
| | N-1.3 Example application of treatment train Option C | 45 |
| | Informative Annex 1 Key elements of a certification program for drinking water treatment systems and components | 47 |
| | I-1.1 Marking the product | 47 |
| | I-1.2 Listing certified companies | 47 |
| | I-1.3 Annual audits | 47 |
| | I-1.4 Testing | 48 |
| | I-1.5 Toxicological evaluation of materials formulations | 48 |
| | I-1.6 Corrective action | 48 |
| | I-1.7 Enforcement | 48 |
| | I-1.8 Administrative review | 48 |
| | I-1.9 Appeals | 48 |
| | I-1.10 Complaints | 49 |
| | I-1.11 Advertising | 49 |

| | | |
|---|-----------------------|----|
| I-1.12 | Records | 49 |
| I-1.13 | Public notice | 49 |
| I-1.14 | Confidentiality | 49 |
| Informative Annex 2 Use of U.S. EPA Method 625 in testing drinking water treatment systems and components | | 51 |
| Interpretation Annex | | 53 |

Foreword²

The purpose of this standard is to establish minimum requirements for materials, design, construction, and performance of drinking water treatment units that are designed to reduce specific aesthetic-related contaminants in public or private water supplies. This standard specifies the minimum product literature and labeling information that a manufacturer must supply to authorized representatives and system owners. Lastly, the standard provides minimum service-related obligations that the manufacturer must extend to system owners.

This edition of the standard contains the following revisions:

Issue 47

This revision adds language to Sections 8.1 and 8.3 to allow installation, operation, and maintenance instruction manuals, as well as performance data sheets, to be provided online.

Issue 50

This revision adds NSF/ANSI/CAN 372 as a normative reference in Section 2, and updates requirements for lead content in Section 4.1.2.

Issue 52

This revision updates normative references in Section 2 and the NIST Mass Spectral Library version in Section 4.3.1.2, corrects “shall” to “should” in various informative notes, and makes minor grammatical updates.

Issue 53

This revision removes EPA-600/4-82-057 as a normative reference in Section 2.

The Interpretations Annex contains responses to interpretation requests. The responses will be published in each version of the standard until such time that the interpretation response is no longer applicable.

This standard was developed by the NSF Joint Committee on Drinking Water Treatment Units using the consensus process described by the American National Standards Institute.

This standard and the accompanying text are intended for voluntary use by certifying organizations, regulatory agencies, and/or manufacturers as a basis of providing assurances that adequate health protection exists for covered products.

Suggestions for improvement of this standard are welcome. This standard is maintained on a continuous maintenance schedule and can be opened for comment at any time. Comments should be sent to: Chair, Joint Committee on Drinking Water Treatment Units at standards@nsf.org, or c/o NSF International, Standards Department, P.O. Box 130140, Ann Arbor, Michigan 48113-0140, U.S.A.

² The information contained in this foreword is not part of this American National Standard (ANS) and has not been processed in accordance with ANSI's requirements for an ANS. Therefore, this foreword may contain material that has not been subjected to public review or a consensus process. In addition, it does not contain requirements necessary for conformance to the Standard.

This page is intentionally left blank.

NSF/ANSI Standard for Drinking Water Treatment Units – Residential Cation Exchange Water Softeners

1 General

1.1 Purpose

The purpose of this standard is to establish minimum requirements for materials, design and construction, and performance of residential cation exchange water softeners. This standard also specifies the minimum product literature that manufacturers shall supply to authorized representatives and owners, as well as the minimum service-related obligations that manufacturers shall extend to owners.

1.2 Scope

The manual, auto-initiated, and demand-initiated regeneration (DIR) residential cation exchange water softeners addressed by this standard are designed for the reduction of specific substances that may be present in drinking water (public or private) considered to be microbiologically safe and of known quality. Systems covered under this standard are intended to reduce hardness affecting the aesthetic quality of water. The established health hazards, barium and radium, are optional performance claims addressed by this standard. Systems with manufacturer claims that include components or functions covered under other NSF or NSF/ANSI standards or criteria shall conform to the applicable requirements therein. Systems covered by this standard are not intended to be used with drinking water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system.

NOTE — Systems that are compliant with NSF/ANSI 55 Class A or other standards that cover technologies to treat microbiologically unsafe water (e.g., U.S. EPA *Guide Standard and Protocol for Testing Microbiological Water Purifiers* or NSF P231) are examples of demonstrating adequate disinfection before or after the system.

1.3 Alternate materials, design, and construction

While specific materials, design, and construction may be stipulated in this standard, systems that incorporate alternate materials, designs, and construction may be acceptable when it is verified that such systems meet the applicable requirements.

1.4 Treatment train

A system that contains multiple, sequential treatment technologies for a performance claim under this standard shall meet the applicable requirements as described in Annex N-1.