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Special Report

Human Factors (HF);
An annotated bibliography of documents dealing with Human Factors and disability

Reference

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Foreword

This Special Report (SR) has been produced by ETSI Technical Committee Human Factors (HF).

1 Scope

The present document provides a listing of standardization documents relevant to ICT on the subjects of Human Factors and accessibility and gives a brief outline of the content of the listed documents that are published and provides some comments on their applicability.

The present document is a living document which will be updated at intervals.

2 References

As the document is itself a listing of reference documents, it contains no specific references.

3 Abbreviations

For the purposes of the present document, the following abbreviations apply:

AT	Assistive Technology
AT&T	American Company named AT&T
CCITT	(The) International Telegraph and Telephone Consultative Committee
CEPT	Conférence des Administrations Européennes des Postes et Télécommunications
CLI	Calling Line Information
DTMF	Dual Tone Multi-Frequency
DUST	Duplex Universal Speech and Text
EFTA	European Free Trade Association
ETNS	European Telephony Numbering Space
GSM	Group Special Mobile
HATS	Head And Torso Simulator
HMI	Human Machine Interface
ICT	Information and Communication Technology
ISDN	Integrated Services Digital Network
MIA	Multiple Index Approach
MIRS	Multimedia Information Retrieval Services
MMI	Man-Machine Interface
MML	Man-Machine Language
NGN	New Generation Network
NTT	Nippon Telegraph and Telephone Corp
PBI	Phone Based Interface
PBX	Private Branch Exchange
PSAP	Public Safety Answering Point
PSTN	Public Switched Telephone Network
SDL	Specification and Description Language
SMS	Short Messaging Service
TE	Terminal Equipment
TETRA	Trans-European Trunked Radio
TMN	Telecommunications Management Network
UCI	Universal Communications Identifier
UI	User Inteface
UPT	Universal Personal Telecommunications
VDT	Visual Display Terminal
WCAG	Web Content Accessibility Guidelines